Interview questions on the restaurant experiences of deaf customers

Hello my name is _________________

I go to Minnesota North Star Academy. My class is doing a research project on how to make restaurants more deaf friendly. We are conducting an in depth study about how restaurant employees act or treat deaf customers when they tell them they are deaf or hard or hearing.

1. What’s your full name?

2. How old are you?

3. Do you identify as deaf or hard of hearing?

4. Tell us little about yourself. For example growing up, family, which school you went to, or job.

5. If you have had any bad experience in restaurants, tell me what happened.

6. What types of restaurants do you tend to eat at and who tends to go with you?

7. Do you have a favorite restaurant to go to that is deaf friendly, what is it and tell me why it’s your favorite restaurant?

8. When was your best experience in a restaurant, in your whole life, explained why it was your best experience?

9. How would you recommend making a restaurant more deaf friendly?